

CURTIS - TOLEDO, INC.

# WARRANTY POLICY AND PROCEDURE MANUAL



Document Number: WPM-20200720

Revision Number: 3.8

Effective Date: July 20, 2020



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## INTRODUCTION

FS-Curtis manufactures a full line of Rotary Screw, Scroll and Reciprocating Air Compressors.

FS-Curtis Compressors are sold and serviced through a network of distributors which are independently-owned and authorized sales and service entities appointed by FS-Curtis (hereinafter “Distributor”).

This FS-CURTIS WARRANTY POLICY AND PROCEDURE MANUAL (hereinafter “Manual”) is issued to and applies to Distributors so they are aware of and understand how to interface with FS-Curtis and the end user of FS-Curtis Compressors (hereinafter “Owner”) to manage and administer warranty claims. Awareness and understanding how to interface with FS-Curtis and the Owner will enable the Distributor to provide the Owners of FS-Curtis Compressors with prompt, efficient, and courteous service, and to encourage the continued use and recommendation of FS-Curtis Compressors.

This Manual applies to all Distributors and their personnel who are responsible for the administration of warranty service work. The policies and procedures outlined in this Manual, when followed correctly and in full, will prevent misunderstandings and miscommunications, minimize correspondence between parties, and expedite the resolution of warranty claims.

This Manual will reside on the FS-Curtis Distributor Portal which can be accessed at [www.fscurtis.com](http://www.fscurtis.com). FS-Curtis reserves the right to revise its warranty policies and procedures at any time without notice. Revisions to this Manual will be made as necessary and will be communicated via email through the FS-Curtis Distributor Portal. Always refer to the FS-Curtis Distributor Portal for the most current and up-to-date information regarding FS-Curtis products and policies.

This Manual and the contents is the property of FS-Curtis and must be surrendered and any and all hard copy or electronic copies destroyed upon request by FS-Curtis.

Questions regarding this manual should be directed to:

Curtis-Toledo, Inc.  
1905 Kienlen Avenue  
Saint Louis, MO 63166  
Attention: Warranty & Technical Support Team  
Phone: (314) 383-1300, dial 3.  
Email: [warranty@curtistoledo.com](mailto:warranty@curtistoledo.com)

## DEFINITION OF WARRANTY

Generally, warranty means a written guarantee, issued to the purchaser of an article by the manufacturer of the article which states that the article will be free from defects for a certain period of time provided that the equipment is installed, operated and serviced properly in accordance with instructions and guidance provided by the manufacturer. Further, in the event a defect is discovered within a certain period of time, the manufacturer promises to repair or replace the article.

## FS-CURTIS STANDARD MANUFACTURER'S WARRANTY

FS-Curtis issues a written guarantee with each piece of equipment that it sells which states that FS-Curtis warrants against defects on Goods it sells and will repair or replace the Goods as long as the Buyer/Owner of the equipment notifies FS-Curtis within thirty (30) days of the date that a defect is discovered during the applicable warranty period.

The FS-Curtis standard warranty period for FS-Curtis Air Compressors varies based on the type of equipment sold. To determine the warranty period that applies to a specific type of FS-Curtis Air Compressor, please visit the FS-Curtis Distributor Portal, or reference the Appendix at the end of this manual.

## FS-CURTIS EXTENDED WARRANTY

Under certain conditions, including but not limited to, appropriate start up and extended warranty registration in accordance with this Manual, the FS-Curtis equipment will be availed an extended warranty period. Details of the conditions and extended warranty provisions are discussed in more detail below.

### **STANDARD AND EXTENDED WARRANTY DOES NOT INCLUDE OR COVER:**

1. Any costs to provide free and clear access to the FS-Curtis Compressor. In other words, it is the responsibility of the Owner to provide free and clear access to the FS-Curtis Compressor so that warranty inspection and work can take place.
2. Any costs to provide a reliable source of compressed air during FS-Curtis Compressor down time. In other words, it is the responsibility of the Owner to provide a source of back up compressed air should the FS-Curtis Compressor need to be down for any period of time during a warranty repair.
3. Any labor costs associated with the removal or reinstallation of the FS-Curtis Compressor for warranty repair without the prior written consent of FS-Curtis.
4. Any repairs or alterations and any costs related to repairs or alterations made by others without the prior written consent of FS-Curtis, including but not limited to, labor costs. In other words, if repairs or alterations are attempted without the prior written consent of FS-Curtis, FS-Curtis has no further warranty obligations.
5. Damage or defects in the FS-Curtis Compressor caused by or related to accident, neglect, damage during transport, improper installation, abnormal voltage, improper use, improper handling, or improper maintenance.
6. Damage or defects in the FS-Curtis Compressor caused by operation in violation of rated operating conditions, internal or otherwise, or failure to store, install, maintain, and/or operate the FS-Curtis Compressor in accordance with FS-Curtis written instructions, operating manuals, service manuals, drawings, and good engineering practice.
7. Normal wear and tear.
8. Defects or damages resulting from the use of parts not authorized by FS-Curtis.
9. The effects of chemical or abrasive action, excessively high and/or low ambient temperatures or failure to resist the action of excessive temperatures, erosive or corrosive gases or liquids or the deposition of foreign material from such gases or liquids.

## RESPONSIBILITIES OF FS-CURTIS, THE DISTRIBUTOR, AND THE OWNER

### FS-CURTIS RESPONSIBILITY

The vision of FS-Curtis is to provide air compressor equipment built to a high standard of quality, using quality components and craftsmanship and to:

- Provide industry leading warranty programs, policies, and procedures.
- Review, investigate, and consider warranty claims for the mutual protection of all parties involved in the sale, purchase, use and service of FS-Curtis Air Compressors.
- Respond to all properly submitted warranty claims and requests within 5 business days of notice of an alleged warranty claim. A properly submitted warranty claim is one that is reported via email to [warranty@curtistoledo.com](mailto:warranty@curtistoledo.com) and includes a completed Warranty Claim Form and Service History Form.
- Provide a clear explanation as to the reasons for denial of any warranty claim.
- Provide detailed training to Distributor service personnel through personal class room and hands on training, as well as via the internet.

### DISTRIBUTOR RESPONSIBILITY

In order for FS-Curtis to realize its vision, it is the responsibility of the Distributor to engage with Owners of FS-Curtis equipment to ensure the Owner understands and takes appropriate steps to properly install, operate, maintain and service the FS-Curtis equipment as well as to ensure the Owner understands and takes the appropriate steps to report a warranty claim. Accordingly, the Distributor is responsible to:

- Become familiar with, and follow the policies and procedures contained in this Manual.
- Complete and submit the Online Start Up & Extended Warranty Registration Form within thirty (30) days of the start up of FS-Curtis equipment. This falls under best practices for the authorized FS-Curtis distributor performing the start up to register the new FS-Curtis equipment.
- Perform warranty service work on all FS-Curtis Air Compressors within a reasonable distance from the Distributor's location, in a timely manner, whether the FS-Curtis Air Compressor was originally sold by the Distributor or not.
- Employ competent, trained service personnel that will deliver a professional and courteous service experience to the Owner.
- Send Distributor service technicians to FS-Curtis Rotary Screw Factory Training Schools. (See the FS-Curtis Distributor Portal at [www.fscurtis.com](http://www.fscurtis.com) for more information on the FS-Curtis Training Schools).
- Maintain a detailed log of all preventative maintenance and service performed on the FS-Curtis Air Compressor, regardless of who performs the work. This documentation will be required when filing an extended warranty claim.
- Communicate the FS-Curtis warranty policies and procedures to the Owner.

### **Regarding the communication of warranty policies to the Owner, it is expected that:**

- Distributor will not imply, infer or otherwise lead the Owner to believe that they have any warranty coverage other than what is stated in the warranty sold with the FS-Curtis Air Compressor equipment.
- Distributor will not make statements as to whether any specific repair will be covered under the warranty until a claim has been filed in accord with this manual and approved by FS-Curtis.

- Distributor will inform the Owner that they will be fully responsible for service work performed by the Distributor, should a warranty claim be denied for any reason.

### **OWNER RESPONSIBILITY**

The Owner is responsible to:

- Read and understand the Owner's manual to ensure proper installation, operation, and maintenance of FS-Curtis products.
- Adhere to all safety regulations in the Owner's manual as well as any safety labels or stickers affixed to the equipment.
- Complete and submit the Online Start Up & Extended Warranty Registration Form within thirty (30) days of the start up of FS-Curtis equipment.
- Install the FS-Curtis Air Compressor in accordance with the Owner's manual and use industry best practices.
- Operate the FS-Curtis Air Compressor within the design limitations identified in the Owner's Manual shipped with the equipment. Design limitations include duty cycles, ambient temperatures, discharge pressures, application parameters, etc.
- Maintain the FS-Curtis Air Compressor per the schedule in the Owner's manual, using only genuine FS-Curtis parts and lubricants. Proof of purchase will be required when filing an extended warranty claim.
- Maintain a detailed log of all preventative maintenance and service performed on the FS-Curtis Air Compressor, regardless of who performs the work. This documentation will be required when filing an extended warranty claim.

## **WARRANTY REGISTRATION/START-UP**

### **The Warranty Registration and Start Up Form validates the Standard Manufacturer's and the Extended Warranty.**

The Start Up and Extended Warranty Submittal paper form located in this manual can be manually completed for convenience only. Visit [www.fscurtis.com](http://www.fscurtis.com) to validate extended warranty coverage by submitting the form electronically in its entirety within 30 days of start up. Failure to do so will void all extended warranty.

### **Rotary Screw Air Compressors – Start Up**

FS-Curtis requires that all Rotary screw air compressors 25 HP and above be started up by an authorized FS-Curtis Distributor. If this is not feasible for some reason, written approval for Owner Start Up must be obtained from FS-Curtis or the warranty will be void.

### **Rotary Screw Air Compressors – Extended Warranty Registration**

- Visit [www.fscurtis.com](http://www.fscurtis.com) to validate standard warranty coverage by submitting the form electronically in its entirety within 30 days of Start Up. Failure to do so will void all extended warranty.
- A complete and thorough start up will prevent many issues that may not be covered by warranty.

- Start up and extended warranty registration is the responsibility of the Owner. Should the Owner engage the Distributor for rotary start up services, the costs associated are the responsibility of the Owner and should be negotiated by the Distributor with the Owner prior to machine start.
- If the selling Distributor is shipping a Rotary Screw air compressor out of their market area, they should contact a local authorized FS-Curtis distributor to inform them of the Owner. The receiving Distributor should advise of their start up fee so that can be relayed to the Owner.
- Rotary Screw Start Up and Extended Warranty Registration. **See Appendix II.**

## Scroll Air Compressors – Start Up

FS-Curtis requires that all Scroll air compressors be started up by an authorized FS-Curtis Distributor. If this is not feasible for some reason, written approval for Owner Start Up must be obtained from FS-Curtis or the warranty will be void.

## Scroll Air Compressors – Standard Warranty Registration

- Visit [www.fscurtis.com](http://www.fscurtis.com) to validate standard warranty coverage by submitting the form electronically in its entirety within 30 days of Start Up. Failure to do so will void all extended warranty.
- A complete and thorough start up will prevent many issues that may not be covered by warranty.
- Start up and warranty registration is the responsibility of the Owner. Should the Owner engage the Distributor for scroll start up services, the costs associated are the responsibility of the Owner and should be negotiated by the Distributor with the Owner prior to machine start.
- If the selling Distributor is shipping a scroll air compressor out of their market area, they should contact a local authorized FS-Curtis distributor to inform them of the Owner. The receiving Distributor should advise of their start up fee so that can be relayed to the Owner.
- Scroll Start Up and Warranty Registration. **See Appendix III.**

## Reciprocating Air Compressors – Start Up

FS-Curtis does not require Reciprocating air compressors to be started up by an authorized FS-Curtis distributor (except CW Series Large Industrial). It is highly recommended however, to ensure the air compressor is installed correctly and ready for operation.

## Reciprocating Air Compressors – Extended Warranty Registration

- Visit [www.fscurtis.com](http://www.fscurtis.com) to validate extended warranty coverage by submitting the form electronically in its entirety within 30 days of Start Up (whether by Distributor or Owner). This will ensure that the air compressor is installed correctly and ready for operation.
- A complete and thorough start up will prevent many issues that may not be covered by warranty.
- Start up and extended warranty registration is the responsibility of the Owner. Should the Owner engage the Distributor for reciprocating start up services, the costs associated are the responsibility of the Owner and should be negotiated by the Distributor with the Owner prior to machine start.
- Reciprocating Start Up and Extended Warranty Registration. **See Appendix I.**

## EXTENDED WARRANTY REQUIREMENTS

In addition to the FS-Curtis Standard Manufacturer's Warranty, FS-Curtis offers an Extended Warranty program at no additional cost.

To qualify for Extended Warranty coverage on any eligible FS-Curtis product, the following requirements must be met:

1. FS-Curtis Rotary Screw air compressors 25 HP and above requires start up by an authorized FS-Curtis Distributor. **The Online Rotary Start Up and Extended Warranty Registration form at [www.fscurtis.com](http://www.fscurtis.com) must be submitted by an authorized FS-Curtis Distributor service technician, in its entirety and submitted to FS-Curtis within thirty (30) days of compressor start up.**
2. FS-Curtis Scroll air compressors require start up by an authorized FS-Curtis Distributor. **The Online Reciprocating/Scroll Start Up and Extended Warranty Registration form at [www.fscurtis.com](http://www.fscurtis.com) must be completed in its entirety and submitted to FS-Curtis within thirty (30) days of compressor start up.**
3. FS-Curtis Reciprocating air compressors do not require start up by an authorized FS-Curtis distributor (except CW Series large industrial), although it is highly recommended to ensure proper installation and operation. **The Online Reciprocating/Scroll Start Up and Extended Warranty Registration form at [www.fscurtis.com](http://www.fscurtis.com) must be completed in its entirety and submitted to FS-Curtis within thirty (30) days of compressor start up.**
4. All FS-Curtis air compressors must be maintained per the maintenance schedule (including oil sampling requirements) using only genuine FS-Curtis parts and lubricants for the entire warranty period. See the Owner's Manual shipped with the air compressor for the maintenance schedule.
5. It is the responsibility of the Owner to keep detailed service records and proof of purchase (invoices) of genuine FS-Curtis parts and lubricants. These will be required for extended warranty consideration.

## TERMS & CONDITIONS and WARRANTY COVERAGE STATEMENTS

- FS-Curtis Terms and Conditions (**Form # CTM-1003M**). See Appendix III
- Standard Manufacturer's Warranty Coverage Information – **ALL PRODUCTS**. See Appendix IV.
- Extended Warranty Coverage Information – **RECIPROCATING PRODUCTS**. See Appendix V.
- Extended Warranty Coverage Information – **ROTARY SCREW PRODUCTS**. See Appendix VI.
- Standard Warranty Coverage Information – **ECO SERIES SCROLL PRODUCTS**. See Appendix VII.
- Standard Warranty Coverage Information – **AIR TREATMENT PRODUCTS**. See Appendix VIII.



## REIMBURSEMENT - LABOR AND MILEAGE

FS-Curtis will reimburse the Distributor for warranty repairs made within the warranty period.

- Reimbursement will be paid for one person's work performed during normal business hours only, unless requested and approved in writing by FS-Curtis.
- Travel will be covered for a distance of up to 200 miles round trip from the servicing location at an average of 40 MPH (100 miles for CTS Single Stage), unless requested and approved by FS-Curtis.
- The cost of labor and rental equipment to maintain constant air pressure, de-install, or re-install an FS-Curtis air compressor is not covered by the warranty.

Labor and mileage reimbursement rates are as follows:

### All FS-Curtis compressor products (except CTS Single Stage):

- Bronze, Silver, and Gold Distributors:
  - Warranty Labor: \$60.00 / hour
  - Warranty Mileage: \$ .60 / mile (200 mile round trip limit)
- Platinum Distributors:
  - Warranty Labor: \$80.00 / hour
  - Warranty Mileage: \$ .80 / mile (200 mile round trip limit)

### CTS Single Stage products (all Distributors):

- Portable Equipment: Warranty Labor: \$39.00 / hour  
Warranty Mileage: N/A
- Stationary Equipment: Warranty Labor: \$50.00 / hour  
Warranty Mileage: \$ .60 / mile (100 mile round trip limit)

## WARRANTY CLAIM PROCEDURES

In the event of a warranty occurrence, the ultimate goal is to provide the Owner with prompt, efficient, and courteous service, in an effort to restore the Owner's equipment to running condition with minimal downtime.

- **It is not necessary to call FS-Curtis prior to completing a warranty repair. Simply proceed with the repair and submit your Online warranty claim within thirty (30) days of the completion of the repair.**
- Distributor will not make statements as to whether any specific repair will be covered under the warranty until a claim has been filed in accord with this manual and approved by FS-Curtis.
- Distributor will inform the Owner that they will be fully responsible for service work performed by the Distributor, should a warranty claim be denied for any reason.
- For extenuating circumstances or complicated warranty occurrences, you can call FS-Curtis to discuss the situation prior to making the warranty service call.
- Prior to making a potential warranty service call, the Distributor should engage with the Owner to determine the nature of the problem. This will minimize multiple trips and help the Distributor determine what parts will be necessary to affect the repair.
- On site evaluation of potential warranty occurrences are sometimes necessary, but all efforts should be made to eliminate multiple trips.
- For Warranty claims on Air Treatment Products (dryers), call the FS-Curtis Warranty team.

### There are two (2) Online forms required for all warranty claims:

1. Warranty Claim Form
  - a. Air compressor claims: **Form # WCF-20180116. See Appendix IX.**
  - b. Air treatment claims (dryers): **Form # ATWCF-20180130**
2. Service History Form (**Form # SHF-20170515**). See Appendix X.

### In addition, the following is required for Extended Warranty Claims:

1. Proof of purchase of Genuine FS-Curtis parts and oil (invoices).

FS-Curtis will only consider warranty claims that are submitted using the proper forms, filled out in their entirety, within thirty (30) days of the warranty repair. Warranty requests or warranty claims submitted by general email to a specific person, by phone, or by fax, will not be considered.

### Warranty Claim Procedure

1. Complete the Online Warranty Claim Form and Service History Form in their entirety.  
-Via: FS-Curtis Distributor Portal
2. Submit the Warranty Claim Form, Service History Form, and proof of purchase information via the Online form on the Distributor Portal within thirty (30) days of the completion of the repair.
  - Pictures of the defective part are a highly effective tool for the distributor and the technician to use in the warranty process.
  - *Warranty Claim and Service History forms that are not filled out in their entirety or do not provide adequate information for proper evaluation of the claim will delay resolution and may be cause for warranty denial.*

3. Once the Online Warranty Claim form is submitted. A copy will be sent to the applicable email address that is given on the form. If this is not received within one business day. Contact a member of the warranty team at 314-383-1300.
  
4. Within five (5) business days of claim acknowledgement, FS-Curtis will respond with a disposition in one of the following ways:
  - A. Warranty Approved (labor and mileage reimbursement may not match the submitted amounts)
  - B. Warranty Denied pending further information
  - C. Warranty Denied
  
5. If the warranty claim is denied and you wish to appeal, send the Warranty Claim Form acknowledgement and submit to [warranty@curtistoledo.com](mailto:warranty@curtistoledo.com) and provide the reason for the appeal.
  - Include "Warranty Appeal" in the subject line.

## MOTOR WARRANTY PROCEDURE

FS-Curtis honors the warranty policy of the motor manufacturer. If you have a motor issue, the correct procedure is as follows:

1. Remove the motor from the air compressor and take it to an Authorized Service Center for that particular manufacturer (WEG, Baldor, etc). In cases where an Authorized Service Center isn't available, the motor should be taken to an EASA-affiliated service shop.
2. The Authorized Service Center will evaluate and create a service report on the motor failure. In all cases, obtain a copy of the service report for your records.
3. The Authorized Service Center will, at its option, either repair or replace the defective motor if it falls within the motor manufacture warranty.
4. When filing a FS-Curtis Warranty Claim, send a copy of the service report from the motor service center to FS-Curtis along with a complete Online Warranty Claim Form found on the FS-Curtis Distributor Portal. Without this form, any warranty claim will not be evaluated.
5. If you purchase a motor from FS-Curtis prior to the evaluation and service report from the Authorized Service Center, and the Authorized Service Center determines the failure is warranty and fixes or repairs the motor. The distributor will be responsible for paying the invoice for the replacement motor purchased from FS-Curtis.
6. If a motor is out of the manufacture warranty and within FS-Curtis Extended Warranty Coverage. A copy of the Authorized Service Center report showing reason for failure and a quote to repair the motor must be sent to FS-Curtis. The report will be evaluated to determine if the motor is to be replaced or rebuilt.

## PARTS WARRANTY AND RETURN POLICY

FS-Curtis may or may not require warranty items to be for returned for inspection. The Distributor should hold on to all warranty parts until resolution of the claim is reached.

- Replacement parts for a potential warranty claim should be taken from Distributor stock or purchased from FS-Curtis and will be credited upon approval of the warranty claim.
- FS-Curtis will notify the Distributor if warranty parts need to be returned for inspection.
- No material will be accepted by FS-Curtis without reference to a valid SRO (sales return order) number.
- All returned parts should be packaged properly to protect from further damage or deterioration during shipment, failure to do so will result in denial of warranty credit.
- Do not combine parts from separate claims in the same shipment.
- Parts used for warranty repairs during the Standard Manufacturer's Warranty period will be warranted for the remaining balance of the original equipment warranty.
- Parts used for warranty repairs during the Extended Warranty period will be warranted for the remaining balance of the original equipment.

## SELLING AND SHIPPING OUTSIDE OF NORMAL TRADE AREA

FS-Curtis does not have territory restrictions and Distributors are allowed to ship air compressors outside of their normal trade area.

### Selling Distributor

When the selling Distributor ships an air compressor outside of their normal trade area, and does not intend on performing the start up or maintenance, it is their responsibility to contact a local Distributor to inform them of the compressor and to arrange start up.

### Receiving Distributor

The receiving Distributor should treat the incoming air compressor and its Owner as one of their own customers. As the receiving Distributor, it is advantageous for you to perform an adequate and thorough start up. It sets the stage for the service relationship and solidifies the opportunity to earn revenue from after the sale service and parts sales.

## SHIPPING AND FREIGHT DAMAGE

Freight damage does not constitute warranty and will not be covered under the warranty policy. FS-Curtis' terms are Ex-Works point of manufacture in accordance with INCOTERMS 2010. FS-Curtis is not responsible once the BUYER has been notified that the articles are ready to ship. It is the responsibility of the consignee to file damage, shortage or concealed damage claims with the delivering carrier upon receipt of the material.

### Freight / Shipping

- **Shipping Method:** All prepaid shipments are completed using FS-Curtis preferred carriers. If an alternate carrier is preferred the details will need to be indicated on the purchase order or requested in writing by the consignee. If a specific carrier is requested that is not a preferred carrier per FS-Curtis, the shipment must be sent Third Party or Collect.
- **Shipping Terms:** All shipments are Ex-Works point of manufacture in accordance with INCOTERMS 2010. All collect and third party shipments including compressors and other higher cost items will be shipped Class 150, unless specified by the customer in writing. Please note: changing the shipping class designation may limit the freight damage coverage by the carrier.
- **Freight Estimates:** FS-Curtis provides freight estimates as a courtesy. These estimates are based on information given to FS-Curtis at the time of inquiry, and are subject to change due to fuel surcharge, accessory change, address change, redirected shipments, residential or commercial delivery address, or refused shipments. FS-Curtis does not assume liability for any difference in freight estimates versus actual billed freight charges, nor for any damage in transit.
- **Customer Pick Up:** All customer pickups require notification to our shipping department a minimum of 24 hours in advance in order to prepare your order for pick up.

### Freight Damaged Shipments

- **Third Party or Collect Shipments:** It is the responsibility of the consignee to begin the freight claim process with the carrier. FS-Curtis will not be responsible for or able to file a freight claim on Third Party or Collect shipments. FS-Curtis will not take receipt of Third Party or Collect shipments, if refused by the customer, nor will FS-Curtis honor any request for credit or replacement for said items.
- **Prepaid FS-Curtis Preferred Carrier Shipments:** It is the responsibility of the consignee to file the freight claim with the carrier, since they are in the best position to provide the required evidence, and they are the only party able to ensure the shipping container is maintained in the same condition as when the damage was discovered. If assistance is required please contact the Customer Service Department at (314) 383-1300.

- Receiving Inspection: Items need to be inspected by the consignee before they are signed for on the carrier's delivery receipt form. Signing for a delivery without proper inspection could result in a denied freight claim by the carrier.
- Shortages: If a shortage exists, take exception on the delivery receipt. Show actual number of pieces received.
- Suspect Damage: On occasion, the outer carton may look damaged, but the product inside the box is not damaged. If the consignee suspects concealed damage, they should notate "Possible Concealed Freight Damage" on the delivery receipt while the driver is present. This will assist in a freight claim if needed after the interior of the carton is inspected. If the consignee suspects damage they should inspect the items as soon as possible. Freight claims should be filed within 15 days of receipt of goods to mitigate the possibility of loss.
- Concealed Damage: If the consignee discovers damage that was concealed at the time of receipt, it must be reported to the freight carrier upon discovery. Upon discovery of concealed damage, stop unpacking, notify the carrier immediately and request inspection of the damaged goods. If the concealed damage is not discovered within 15 days of receipt, the consignee will need to offer reasonable evidence to the carrier that the damage was not incurred by the consignee after delivery was made. Keep the original container(s) on hand for carrier inspection, and reference the freight bill number and delivery date. If the carrier waives inspection, note date, time, and full name of the person contacted.
- Slight Damage: In the event the damage is slight, accept the shipment, noting the damage on the Bill of Lading. Contact FS-Curtis for replacement parts to repair the slight damage. File the freight claim with the carrier to recover the cost of replacement parts and labor.
- Obvious Damage: Do not sign for damaged products. If your product arrives damaged, please (a) refuse delivery and (b) call FS-Curtis to begin the appropriate process for exchange or repair. Do not refuse third party or collect shipments (see above).
- Helpful Forms When Filing a Freight Claim:
  1. Copy of the Bill of Lading
  2. Paid freight bill
  3. Shippers invoice
  4. Inspection report
  5. Delivery receipt showing exceptions or noting damage
  6. Copies of pertinent correspondence

\*Always retain at least one copy of the documentation sent with the claim.

## FS-CURTIS RECIPROCATING/SCROLL START UP & EXTENDED WARRANTY REGISTRATION

***The Start Up and Extended Warranty Submittal paper form located in this manual shall be manually completed for convenience only. Visit [www.fscurtis.com](http://www.fscurtis.com) to validate extended warranty coverage by submitting the form electronically in its entirety at [www.fscurtis.com](http://www.fscurtis.com) within 30 days of Start Up. Failure to do so will void all extended warranty.***

This form to be completed by an Authorized FS-Curtis Distributor

Distributor Name:		Distributor Phone Number:	
Distributor Email:			
Company (End User Name):		Contact Name:	
Street Address (End User):			Zip Code:
City:		State/Province Location:	
Customer Email:		Customer Phone Number:	
Compressor Part Number:		Compressor Serial Number:	
Date of Purchase:		Date of Start UP:	
Was this compressor started up by an authorized FS-Curtis Distributor?			Industry Sector:
Please describe your typical hours of operation:		Days Per Week:	Hours Per Day:

**The following checklist does not replace the instructions contained in the FS-Curtis Owner's manual. Always refer to the Owner's manual for proper procedures, methods, operating specifications, and safety precautions.**

### **INSTALLATION REQUIRMENTS:**

- The compressor may not be installed outdoors without proper weather protection.
- The installation location is level and is not subjected to abnormal vibrations.
- The unit should be located in a clean, well-lighted area that will not be exposed to ambient temperatures constantly exceeding 104°F
- The machine is easily accessible and can be accessed from all sides. Allow at least three (3) feet clearance on all sides of the compressor to facilitate maintenance and allow for free circulation of air.
- There is sufficient ventilation and the intake of media other than cool, dry and dust-free cooling air is forbidden.
- There is a fusible disconnect power supply available with voltage deviations of less than 10%.
- The machine is not subjected to an explosive or corrosive atmosphere.
- Overall appearance and condition of location is in good condition.

By checking this box, you verify that all INSTALLATION REQUIRMENTS above has been adhered to.

### **SAFETY REQUIRMENTS:**

- Read Owner's manual and/or instruction manual to understand compressor operation and controls prior to starting.
- All machine guards, shields or screens are in place, secured and have not been altered.
- Check that all safety devices are fully functional and correctly installed before starting work.
- Do not operate the compressor in excess of its rated pressures and speeds indicated on the compressor nameplate.
- All electrical connections are in accordance with applicable local, state and federal regulations.
- Unit is level and the entire perimeter is in contact with the floor.

By checking this box, you verify that all SAFETY REQUIRMENTS above has been adhered to.

### **PRE-START REQUIRMENTS:**

- To protect the vibration isolators underneath the motor/airend assembly during transport, there are red spacers that hold the assembly in place. Make sure all of these spacers are removed before first startup of the compressor (*Scroll product only*).
- Oil level has been checked and is at the correct level.
- Check all connections to make sure they are in-stalled correctly and all hardware are properly fastened.
- Belt tension and motor alignment has been checked and are aligned correctly (*Recommended*).
- Intake air filter has been checked and is installed correctly and is free of obstruction.

By checking this box, you verify that all PRE-START REQUIRMENTS above has been adhered to.

**ELECTRICAL CONNECTIONS REQUIRMENTS:**

The machine and the power source are connected through a fusible disconnect and properly grounded in accordance with the National Electric Code and any other applicable codes.

The power supply is adequate and free of loads that will cause a abnormal voltage condition during compressor operation.

Motor leads have been checked for correct connection and are properly taped and wrapped (*Required inspection on CW Series*).

Check all electrical connections to make sure they are in-installed correctly and tighten if necessary.

Overload and heater size has been checked and is correct for motor protection.

By checking this box, you verify that all ELECTRICAL CONNECTIONS REQUIRMENTS above has been adhered to.

**START UP REQUIRMENTS:**

Check correct direction of rotation of airend and motors by briefly starting the compressor. (*Momentarily bump start to check rotation. If motor is allowed to run in wrong rotation, air end damage will occur and warranty will be void*).

Check that all safety devices are fully functional and correctly installed before starting work.

Controller has been powered up and is functioning properly (*If Applicable*).

Compressor controls have been adjusted for correct operation and operating pressure.

Compressor has been checked for unusual noise and abnormal vibration.

Check the compressor for air / oil / water leaks and correct as necessary.

By checking this box, you verify that all START UP REQUIRMENTS above has been adhered to.

**OPERATIONAL REQUIRMENTS:**

Line Voltage (Before Starting): L1: \_\_\_\_\_ L2: \_\_\_\_\_ L3: \_\_\_\_\_

Line Voltage (At Max Pressure): L1: \_\_\_\_\_ L2: \_\_\_\_\_ L3: \_\_\_\_\_

Full Load Amps (At Max Pressure): L1: \_\_\_\_\_ L2: \_\_\_\_\_ L3: \_\_\_\_\_

**\*\*NOTE: Set overloads according to measured amps, which may differ from factory settings.**

Ambient Temperature: \_\_\_\_\_ °F Air/Oil Temperature: \_\_\_\_\_ °F Duty Cycle: \_\_\_\_\_

Pressure Settings: Cut In: \_\_\_\_\_ Cut Out: \_\_\_\_\_

System Air Receiver Size: \_\_\_\_\_ Gallons: Air Treatment Equipment Installed: \_\_\_\_\_ Yes \_\_\_\_\_ No

By checking this box, you verify that all OPERATIONAL REQUIRMENTS above has been adhered to.

**DISTRIBUTOR/CUSTOMER REVIEW REQUIREMENTS:**

Reviewed correct operating procedures, routine maintenance requirements, and oil sampling requirements with Owner.

Reviewed controller operation, parameters, and settings with Owner (Scroll product only).

Reviewed Standard Manufactures Warranty and responsibilities for coverage with Owner.

Reviewed Extended Warranty and responsibilities for coverage with Owner.

By checking this box, you verify that all DISTRIBUTOR/CUSTOMER REVIEW REQUIREMENTS above has been adhered to.

**\*Visit [www.fscurtis.com](http://www.fscurtis.com) to validate extended warranty by submitting the form electronically.**



## FS-CURTIS ROTARY SCREW START UP & EXTENDED WARRANTY REGISTRATION

***The Start Up and Extended Warranty Submittal paper form located in this manual shall be manually completed for convenience only. Visit [www.fscurtis.com](http://www.fscurtis.com) to validate extended warranty coverage by submitting the form electronically in its entirety at [www.fscurtis.com](http://www.fscurtis.com) within 30 days of Start Up. Failure to do so will void all extended warranty.***

This form is to be completed by an Authorized FS-Curtis Distributor

Distributor Name:		Distributor Phone Number:	
Distributor Email:			
Company (End User Name):		Contact Name:	
Street Address (End User):			Zip Code:
City:		State/Province Location:	
Customer Email:		Customer Phone Number:	
Compressor Part Number:		Compressor Serial Number:	
Date of Purchase:		Date of Start-UP:	
Was this compressor started up by an authorized FS-Curtis Distributor?			Industry Sector:
Describe the customer's typical hours of operation:	Days Per Week:	Hours Per Day:	

**The following checklist does not replace the instructions contained in the FS-Curtis Owner's manual. Always refer to the Owner's manual for proper procedures, methods, operating specifications, and safety precautions.**

### **INSTALLATION REQUIRMENTS:**

- The compressor may not be installed outdoors without proper weather protection.
- The installation location is level and is not subjected to abnormal vibrations.
- The unit should be located in a clean, well-lighted area that will not be exposed to ambient temperatures consistently exceeding 104°F.
- The machine is easily accessible and can be accessed from all sides. Allow at least three (3) feet clearance on all sides of the compressor to facilitate maintenance and allow for free circulation of air.
- There is sufficient ventilation and the intake of media other than cool, dry and dust-free cooling air is forbidden.
- There is a fusible disconnect power supply available with voltage deviations of less than 10%.
- The machine is not subjected to an explosive or corrosive atmosphere.
- Overall appearance and condition of location is in good condition.

By checking this box, you verify that all INSTALLATION REQUIRMENTS above has been adhered to.

### **SAFETY REQUIRMENTS:**

- Read Owner's manual and/or instruction manual to understand compressor operation and controls prior to starting.
- All machine guards, shields or screens are in place, secured and have not been altered.
- Check that all safety devices are fully functional and correctly installed before starting work.
- Do not operate the compressor in excess of its rated pressures and speeds indicated on the compressor nameplate.
- All electrical connections are in accordance with applicable local, state and federal regulations.
- Unit is level and the entire perimeter is in contact with the floor.

By checking this box, you verify that all SAFETY REQUIRMENTS above has been adhered to.

### **PRE-START REQUIRMENTS:**

- To protect the vibration isolators underneath the motor/airend assembly during transport, there are red spacers that hold the assembly in place. Make sure all of these spacers are removed before first startup of the compressor (*Nx product only*).
- After long storage intervals, add 0.5 quarts of oil directly in the compressor airend before initial commissioning.
- Oil level has been checked and is at the correct level.
- Check all connections to make sure they are in-stalled correctly and all hardware are properly fastened.
- Belt tension and motor alignment has been checked and are aligned correctly (*Recommended*).
- Intake air filter has been checked and is installed correctly and is free of obstruction.

By checking this box, you verify that all PRE-START REQUIRMENTS above has been adhered to.

**ELECTRICAL CONNECTIONS REQUIRMENTS:**

The machine and the power source are connected through a fusible disconnect and properly grounded in accordance with the National Electric Code and any other applicable codes.

The power supply is adequate and free of loads that will cause a abnormal voltage condition during compressor operation.

Motor leads have been checked for correct connection and are properly taped and wrapped (*Required inspection on 50 HP and larger models*).

Check all electrical connections to make sure they are in-stalled correctly and tighten if necessary.

Overload and heater size has been checked and is correct for motor protection.

By checking this box, you verify that all ELECTRICAL CONNECTIONS REQUIRMENTS above has been adhered to.

**START UP REQUIRMENTS:**

Check correct direction of rotation of airend and motors by briefly starting the compressor. (*Momentarily bump start to check rotation. If motor is allowed to run in wrong rotation, air end damage will occur and warranty will be void*).

Check that all safety devices are fully functional and correctly installed before starting work.

Controller has been powered up and is functioning properly (*If Applicable*).

Compressor controls have been adjusted for correct operation and operating pressure.

Compressor has been checked for unusual noise and abnormal vibration.

Check the compressor for air / oil / water leaks and correct as necessary.

Check water service and water flow rates/temperatures not to exceed 110°F (If Applicable).

By checking this box, you verify that all START UP REQUIRMENTS above has been adhered to.

**OPERATIONAL REQUIRMENTS:**

Line Voltage (Before Starting): L1: \_\_\_\_\_ L2: \_\_\_\_\_ L3: \_\_\_\_\_

Line Voltage (At Max Pressure): L1: \_\_\_\_\_ L2: \_\_\_\_\_ L3: \_\_\_\_\_

Full Load Amps (At Max Pressure): L1: \_\_\_\_\_ L2: \_\_\_\_\_ L3: \_\_\_\_\_

Unload Amps (At Min. Pressure): L1: \_\_\_\_\_ L2: \_\_\_\_\_ L3: \_\_\_\_\_

**\*\*NOTE: Set overloads according to measured amps, which may differ from factory settings.**

Ambient Temperature: \_\_\_\_\_ °F Air/Oil Temperature: \_\_\_\_\_ °F Water Service Temperature: \_\_\_\_\_ °F

Pressure Settings: Cut In: \_\_\_\_\_ Cut Out: \_\_\_\_\_ Modulation: \_\_\_\_\_ Duty Cycle: \_\_\_\_\_

System Air Receiver Size: \_\_\_\_\_ Gallons: Air Treatment Equipment Installed: \_\_\_\_\_ Yes \_\_\_\_\_ No

By checking this box, you verify that all OPERATIONAL REQUIRMENTS above has been adhered to.

**DISTRIBUTOR/CUSTOMER REVIEW REQUIREMENTS:**

Reviewed correct operating procedures, routine maintenance requirements, and oil sampling requirements with Owner.

Reviewed controller/vfd operation, parameters, and settings with Owner.

Reviewed Standard Manufactures Warranty and responsibilities for coverage with Owner.

Reviewed Extended Warranty and responsibilities for coverage with Owner.

By checking this box, you verify that all DISTRIBUTOR/CUSTOMER REVIEW REQUIREMENTS above has been adhered to.

**\*Visit [www.fscurtis.com](http://www.fscurtis.com) to validate extended warranty by submitting the form electronically.**

**TERMS AND CONDITIONS OF SALE**  
**Form CTM – 1003M (04/01/16)**

- 1. AGREEMENT:** These terms and conditions shall apply to all offers and purchase agreements for GOODS, PARTS, and/or SERVICES where Curtis-Toledo, Inc., hereinafter "SELLER", acts as a provider or seller to the customer, hereinafter "BUYER", whose name is identified on the face of BUYER'S purchase order to SELLER or a purchase agreement, hereinafter "AGREEMENT". "GOODS" shall mean new or refurbished equipment, repairs, rebuilds or rerates. "PARTS" shall mean original equipment manufacturer and aftermarket parts. "SERVICES" shall mean services, including, but not limited to, on-site services, installation, technical or advisory services, shop services or training. Except as otherwise stated herein, no other terms and conditions shall be applicable to this AGREEMENT. All other terms and conditions, including those of BUYER or BUYER'S customer, are hereby expressly rejected. If the GOODS, PARTS or SERVICES require BUYER-supplied information, BUYER shall be solely responsible for the content, accuracy and effect thereof on SELLER supplied GOODS, PARTS or SERVICES.
- 2. PRICE AND TERMS OF PAYMENT:** The price shall be as set forth on SELLER'S invoice. Payment terms are net thirty (30) days from the date of SELLER'S invoice and progress payments will be required for orders valued in excess of US\$75,000.00, unless otherwise stated in SELLER'S quotation or SELLER'S acknowledgement. Installation of GOODS or PARTS is not included in the price and is the sole responsibility of BUYER unless otherwise specified by BUYER and agreed to in writing by SELLER. Delays caused by BUYER or the failure of BUYER'S customer to pay BUYER shall not excuse non-payment. The price does not include any taxes. SELLER may suspend its performance hereunder if BUYER fails to make timely payment(s) of SELLER'S invoice(s). Any costs associated with such suspension(s) shall be for BUYER'S account. Acceptance of payment shall not waive or limit any right or remedy of SELLER. Acceptance of specially-endorsed checks of any kind shall not waive or limit any right or remedy of SELLER. In the event BUYER fails to pay an amount when due, such amount shall be subject to interest at the rate of 1.5% per month for each month or pro-rated portion thereof during which such amount is overdue or the maximum lawful rate allowable under applicable law, whichever is less, until such amount is received by SELLER.
- 3. DELIVERY:** SELLER shall not be held responsible for any loss or damage arising from fire, strikes or labor troubles, governmental intervention, weather, acts of God or nature, raw materials shortages, suspension due to lack of timely payment from BUYER to SELLER or any other act or force beyond the control of SELLER. Any dates that refer to the completion of manufacture and DELIVERY of GOODS or PARTS or completion of SERVICES are SELLER'S best estimate thereof and are subject to change. "DELIVERY" shall mean EX-WORKS point of manufacture (Inco terms 2010). Title, risk of loss and responsibility for loss or damage to GOODS or PARTS shall pass to BUYER upon DELIVERY. SELLER shall retain a security interest in the GOODS or PARTS until SELLER receives payment in full. SELLER shall have the right to make partial DELIVERY of GOODS or PARTS and invoice accordingly. All costs associated with any delay caused in whole or in part by BUYER shall be for BUYER'S account.
- 4. WARRANTY: GOODS:** SELLER warrants against defects on all GOODS in accordance with SELLER'S Warranty Policies and Procedures available on the FS-Curtis Distributor Portal. **PARTS:** SELLER warrants against defects on all PARTS in accordance with SELLER'S Warranty Policies and Procedures available on the FS-Curtis Distributor Portal. **SERVICES:** SELLER warrants against defects in workmanship on all SERVICES performed by SELLER for a period of ninety (90) days from the date of completion of such SERVICES. SELLER'S obligation to repair or replace any defective GOODS or PARTS or re-perform any defective SERVICES during the warranty period shall be BUYER'S sole and exclusive remedy and SELLER'S sole liability arising under this warranty or any warranty claim made by BUYER. In order to be entitled to the foregoing warranties, BUYER must notify SELLER in writing of defects within thirty (30) days of the date of discovery of same during the applicable warranty period. **EXCEPT AS MAY BE OTHERWISE EXPRESSLY SET FORTH IN WRITING HEREIN, THIS WARRANTY IS PROVIDED IN LIEU OF, AND SELLER EXPRESSLY EXCLUDES ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO ANY EXPRESS OR IMPLIED WARRANTIES OF MERCHANTABILITY AND/OR ANY EXPRESS OR IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OR USE.** BUYER shall bear any and all costs of providing free and clear access to the GOODS and PARTS (including removal and replacement of systems and structures), de-installation, re-installation and transportation of GOODS and PARTS to SELLER and back to BUYER. No allowance will be made for repairs or alterations made by others without SELLER'S prior written consent. If repairs or alterations are attempted without SELLER'S prior written consent, this warranty shall be null and void. SELLER assumes no responsibility for damages caused by accident, neglect, damage during transport, improper installation, use, handling, or maintenance, including installation by unauthorized third parties, or by operation in violation of rated operating conditions, internal or otherwise, or normal wear and tear or defects or damages resulting from the use of parts not authorized by the original equipment manufacturer or from BUYER'S failure to store, install, maintain, and/or operate the GOODS or PARTS in accordance with SELLER'S operating manuals, service manuals, instructions, drawings, and good engineering practice. None of the GOODS or PARTS furnished by SELLER shall be deemed defective by reason of chemical or abrasive action, excessive heat or failure to resist the action of excessive heat, erosive or corrosive gases or liquids or the deposition of foreign material from such gases or liquids. SELLER'S receipt of payment in full of all sums due to SELLER shall be a condition precedent to SELLER'S warranty obligations, and the making of any warranty claim by BUYER shall not excuse BUYER'S obligation to make timely payment of all sums due to SELLER. No repair, replacement or reperformance by SELLER shall extend the applicable warranty period.
- 5. CANCELLATION:** This AGREEMENT may be canceled by BUYER only upon the prior written consent of SELLER and upon payment by BUYER and receipt by SELLER of cancellation charges which shall be calculated in accordance with SELLER'S cancellation curve Form CT - 1007.
- 6. RETURNED MATERIALS:** Return of GOODS or PARTS shall require prior written approval of SELLER. GOODS or PARTS built to specifications supplied by BUYER will not be accepted for return. Any costs incurred by SELLER to put the GOODS or PARTS in first class condition, either for resale or reuse, will be paid for by BUYER. GOODS or PARTS accepted for return are subject to a restocking charge of twenty five percent (25%) of the billing invoice, plus all transportation charges. All such returns shall be in accordance with procedures reasonably established by SELLER, and such procedures shall be available upon request.
- 7. PATENTS:** SELLER shall indemnify BUYER against liability and damages for claims based solely on infringement of any United States Letters Patent arising out of SELLER'S manufacture or BUYER'S use of any GOODS or PARTS of SELLER'S manufacture, provided however, BUYER must promptly notify SELLER of any such claim and BUYER shall give SELLER ample opportunity to defend itself against such claim and provide SELLER reasonable cooperation with respect to any such claim. SELLER shall not be obligated for infringement when it results from GOODS or PARTS manufactured by parties other than SELLER and/or parts of special design, construction, or manufacture specified by BUYER, or a particular process or system specified by BUYER, or from the equipment of others which have been specified by BUYER or when an infringement arises from the use of the GOODS or PARTS in combination with equipment outside of SELLER'S scope of supply.
- 8. LIMITATION OF LIABILITY:** Notwithstanding any provision in this AGREEMENT or elsewhere to the contrary: (a) SELLER'S maximum liability arising at any time from any cause whatsoever, whether in contract, tort (including negligence and/or gross negligence), strict liability or otherwise, shall not exceed the contract price of the GOODS, PARTS or SERVICE at issue and; (b) SELLER shall not be liable, in contract, tort (including negligence and/or gross negligence), strict liability or otherwise, for any special, incidental, indirect or consequential loss or damage of any nature, arising at any time, from any cause whatsoever, including lost usage, financing, revenue or profit, and all claims therefore are hereby expressly waived by BUYER.
- 9. LAWS:** SELLER warrants that the GOODS, PARTS and SERVICES furnished hereunder shall meet only those requirements (including any applicable taxes, surcharges or other levies) of any governmental regulatory authority that have been specified by BUYER in writing to SELLER and where SELLER has accepted same in writing. This AGREEMENT shall be governed by the laws of the State of Missouri, without regard to its principles on conflicts of laws. BUYER hereby agrees to subject itself to and consents to the jurisdiction and venue of either the Circuit Court of St. Louis County, Missouri, or the United States District Court for the Eastern District of Missouri, Eastern Division, and BUYER agrees that such venue shall be the exclusive forum regarding disputes arising out of this AGREEMENT. If jurisdiction cannot be obtained in either the Circuit Court of St. Louis County, Missouri, or the United States District Court for the Eastern District of Missouri, Eastern Division, then all controversies, disputes or claims arising out of or relating to this AGREEMENT or the performance, enforcement, breach, termination or validity thereof, including the determination of the scope of the AGREEMENT to arbitrate, shall finally be resolved by arbitration in St. Louis, Missouri, conducted in the English language by three neutral arbitrators, in accordance with the rules of the American Arbitration Association. Any arbitration decision shall be final and non-appealable. The basis for the arbitrators' decision shall be based solely on this AGREEMENT and any documents incorporated thereby. Otherwise, the laws of SELLER'S jurisdiction shall be applied. BUYER agrees to be joined in any arbitration or other legal or dispute resolution proceeding involving any third party and which relates in any manner to this AGREEMENT or the GOODS, PARTS or SERVICES supplied by SELLER pursuant to this AGREEMENT. BUYER and SELLER expressly agree and acknowledge that the United Nations Convention for the International Sale of Goods shall not apply to this AGREEMENT.
- 10. CONFIDENTIAL & PROPRIETARY INFORMATION:** Any information which is designated "Confidential" or "Proprietary" by SELLER and is disclosed by SELLER to BUYER is disclosed in confidence and the BUYER shall not publish or otherwise disclose such information to others without the express written consent of SELLER. SELLER further hereby specifically designates, and BUYER acknowledges, that all information contained in any materials supplied pursuant to this AGREEMENT, including but not limited to, operating manuals, service manuals, instructions and drawings is also proprietary, despite any lack of markings indicating same. Such information is supplied by SELLER to BUYER for the sole and exclusive use of the BUYER and BUYER shall not furnish, reveal or impart this information to any third party for any reason whatsoever without the express written consent of an authorized representative of the SELLER. Nothing herein shall limit the BUYER'S right to disclose any information provided by the SELLER hereunder which (i) was furnished by the SELLER prior to this AGREEMENT without restrictions; or (ii) legitimately becomes knowledge available within the public domain; or (iii) is received by BUYER from a third party without restriction and without breach of this or any other agreement.
- 11. INDEMNIFICATION:** To the fullest extent not prohibited by law, BUYER indemnifies and agrees to defend and hold harmless SELLER and SELLER'S officers, directors, agents, employees and insurers from and against all claims, damages, liquidated damages, losses, expenses, and claims relating to indemnification and/or liability contractually assumed by SELLER, including but not limited to the fees of attorneys, consultants or experts, arising out of or resulting from, or allegedly arising out of or allegedly resulting from, the purchase or use of the GOODS or PARTS or the performance of the SERVICES, including without limitation all claims, damages, losses or expenses attributable to delays, breach of this AGREEMENT, bodily injury, sickness, disease, death, or injury to or destruction of tangible property, including loss of use resulting therefrom, caused or alleged to be caused by the negligence, gross negligence, acts, errors, omissions, breach of contract, or willful misconduct of BUYER or anyone directly or indirectly employed by BUYER or anyone for whose acts BUYER may be liable, regardless of whether or not such claim, damage, loss or expense is caused in part by a party indemnified hereunder. In claims against any person or entity indemnified hereunder by an employee of BUYER, or anyone directly or indirectly employed by BUYER, or anyone for whose acts BUYER may be liable, the indemnification obligations of BUYER under this AGREEMENT shall not be limited by any limitation on amount or type of damages, compensation or benefits payable by or for BUYER under workers' or workmen's compensation acts, disability benefit acts or other employee benefit acts.
- 12. UNLAWFUL CONDUCT:** BUYER warrants and covenants that it will not violate any applicable law or regulation of any country or political subdivision thereof, including the U.S. Foreign Corrupt Practices Act, in performing or purporting to perform any act arising out of or in connection with this AGREEMENT. BUYER warrants that it is purchasing GOODS and PARTS for its own use and that there will be no diversion of any shipment or any reshipment to any country, nation or political subdivision that is contrary to any law of the United States of America. Pursuant thereto, BUYER agrees to maintain such records as are required by such applicable laws and regulations and to provide all written assurances required by SELLER in connection therewith. Further, any such unlawful conduct shall constitute grounds for SELLER to immediately terminate this AGREEMENT for cause.

**13. ADDITIONAL TERMS:** All price quotations made by SELLER to BUYER shall remain valid for thirty (30) days unless otherwise specified by SELLER in writing. In the event of a conflict between the terms of this AGREEMENT and any incorporated terms, the terms of this AGREEMENT shall prevail. SELLER reserves the right to file a mechanic's or other lien in the case of BUYER'S failure to pay for GOODS, PARTS or SERVICES. Neither this AGREEMENT nor any right, responsibility or obligation of BUYER hereunder may be assigned by BUYER without the prior written consent of an authorized representative of SELLER. SELLER will use reasonable efforts to permit BUYER inspection and expediting. Arrangements for same must be approved in advance by SELLER and arranged by BUYER at least thirty (30) days in advance. All BUYER-incurred costs relating to inspection and/or expediting shall be for BUYER'S account. SELLER reserves the right to source material from anywhere in the world. BUYER warrants that no part of the GOODS or PARTS shall be utilized in any type of nuclear use, plant, and operation or otherwise, unless expressly acknowledged by SELLER in SELLER'S final proposal.

**14. GENERAL PROVISIONS / ENTIRE AGREEMENT:** Except as otherwise provided herein, these terms and conditions and the face of BUYER'S purchase order to SELLER (and if the Agreement is for SERVICES, SELLER'S applicable Labor Rate Sheet) shall constitute the entire agreement between BUYER and SELLER and can only be modified by a writing signed by duly authorized representatives of both BUYER and SELLER. Should any part of the AGREEMENT be deemed invalid by a court of law that shall not constitute an invalidation of any other part of the AGREEMENT. Section headings are for purposes of guidance only and are not to be considered a part of the AGREEMENT. SELLER'S acceptance of BUYER'S purchase order is expressly made conditional on BUYER'S assent to these terms and conditions and the rejection of any other terms and conditions. Acceptance by BUYER of GOODS, PARTS, or SERVICES shall constitute unequivocal acceptance of these terms and conditions. Past practice, industry standards or practices or previous course of dealing or trade shall not supersede or replace these terms or conditions. Failure of SELLER to effect any available right or remedy shall not operate as a waiver of same. BUYER acknowledges the import of these terms and conditions and understands the contractual obligations created.

## STANDARD MANUFACTURER'S WARRANTY COVERAGE

- To activate the Standard Manufacturers Warranty complete the appropriate Start Up and Warranty Registration Form in its entirety ONLINE at [www.fscurtis.com](http://www.fscurtis.com) within **30 days** of product Start Up.
- Refer to the FS-Curtis Terms and Conditions Form # CTM-1003M, dated 4/1/16 for specific warranty details.

Standard Manufacturers Warranty - Reciprocating Products		Parts	Labor	Mileage	Freight
CT / CA / ML - Two Stage CW Large Industrial Oilless Vacuum	<b>If direct shipped from Curtis-Toledo, Inc to End User:</b> Twelve (12) months from date of start up or fifteen (15) months from date of shipment, whichever occurs first. <b>If shipped from Curtis-Toledo, Inc to its Distributor:</b> Twelve (12) months from date of start up or eighteen (18) months from date of shipment, whichever occurs first.	✓	✓	✓ (up to 200 miles round trip)	✓ (excluding brokerage and export fees)
CC Climate Control Packages	<b>If direct shipped from Curtis-Toledo, Inc to End User:</b> Twelve (12) months from date of shipment. <b>If shipped from Curtis-Toledo, Inc to its Distributor:</b> Twelve (12) months from date of start up or eighteen (18) months from date of shipment, whichever occurs first.	✓	✓	✓ (up to 200 miles round trip)	✓ (excluding brokerage and export fees)
CTS Single Stage - Portable	Twelve (12) months from the date of purchase by the end user or eighteen (18) months from the date of shipment from Curtis-Toledo, Inc to its authorized Distributor, whichever occurs first.	✓	✓	N/A	N/A
CTS Single Stage - Stationary		✓	✓	✓ (up to 100 miles)	N/A
Bare Pump	Twelve (12) months from date of shipment by Curtis-Toledo, Inc to buyer or buyers designee or to end user of product.	✓	✓	N/A	N/A
Standard Manufacturers Warranty - Rotary Screw Products		Parts	Labor	Mileage	Freight
NX / RS / SEG / SE / AF / GSV / ZW Series	<b>If direct shipped from Curtis-Toledo, Inc to End User:</b> Twelve (12) months from date of start up or fifteen (15) months from date of shipment, whichever occurs first. <b>If shipped from Curtis-Toledo, Inc to its Distributor:</b> Twelve (12) months from date of start up or eighteen (18) months from date of shipment, whichever occurs first.	✓	✓	✓ (up to 200 miles)	✓ (excluding brokerage and export fees)
Replacement Rotary Screw Air Ends	Twelve (12) months from date of shipment by Curtis-Toledo, Inc to buyer or buyers designee or to end user of product.	✓	✓	N/A	N/A
Standard Manufacturers Warranty - ECO Series Scroll Products		Parts	Labor	Mileage	Freight
ES	<b>If direct shipped from Curtis-Toledo, Inc to End User:</b> Twelve (12) months from date of start up or fifteen (15) months from date of shipment, whichever occurs first. <b>If shipped from Curtis-Toledo, Inc to its Distributor:</b> Twelve (12) months from date of start up or eighteen (18) months from date of shipment, whichever occurs first.	✓	✓	✓ (up to 200 miles)	✓ (excluding brokerage and export fees)
Standard Manufacturers Warranty - Air Treatment Products		Parts	Labor	Mileage	Freight
Air Treatment	Reference Form # WCATP-20160401 for Air Treatment Standard Manufacturer's Warranty and Extended Warranty details.	N/A	N/A	N/A	N/A
Standard Manufacturers Warranty - Spare Parts - Hose Machines		Parts	Labor	Mileage	Freight
Spare Parts	Six (6) months from date of shipment by Curtis-Toledo, Inc to buyer or buyers designee or to end user of product.	✓	N/A	N/A	N/A
Hose Cutting Machines	<b>If direct shipped from Curtis-Toledo, Inc to End User:</b> Twelve (12) months from date of shipment . <b>If shipped from Curtis-Toledo, Inc to its Distributor:</b> Twelve (12) months from date of sale to end user or eighteen (18) months from date of shipment from factory, whichever occurs first.	✓	N/A	N/A	N/A

## EXTENDED WARRANTY COVERAGE - RECIPROCATING

The Extended Warranty program detailed below provides additional coverage beyond the Standard Manufacturer's Warranty, at no additional cost. Simply follow the Extended Warranty requirements and you are automatically eligible for Extended Warranty Coverage.

**To be eligible for Extended Warranty, all of the following requirements must be met:**

1. The Reciprocating Start Up and Warranty Registration form must be completed in its entirety **ONLINE** at [www.fscurtis.com](http://www.fscurtis.com) within **30 days** of the original start up date. *Start up by an Authorized FS-Curtis Distributor is not required for Reciprocating Air Compressors (except CW Large Industrial), but is highly recommended to ensure proper installation and operation.*
2. All reciprocating air compressor packages must be properly secured with mounting hardware to the floor surface (refer to the Owner's Manual for installation details)
3. The Owner must maintain the compressor in accordance with instructions found in the Curtis-Toledo, Inc. Operator's Manual (documentation will be required).
4. The Owner must use only Genuine Curtis-Toledo, Inc parts and lubricants for the entire extended warranty period (proof of purchase will be required).

Extended Warranty - Reciprocating Products	
CT - Two Stage	Twelve (12) months from the expiration date of the Standard Manufacturers Warranty (See table below for specific coverage)
CA/ML - Two Stage CW Large Industrial <small>*Packages only - basic pumps not included.</small>	Forty-eight (48) months from the expiration date of the Standard Manufacturers Warranty. See table below for specific coverage.
CA/ML - UltraShield <small>(applies to all CA/ML UltraPack packages)</small>	Forty-eight (48) months from the expiration date of the Standard Manufacturers Warranty. See table below for specific coverage.
CTS Single Stage Oilless Vacuum	N/A

	Standard Manufacturer's Warranty	CT SERIES (Packages Only)	CA SERIES (Packages Only)	ML SERIES (Packages Only)	ULTRASHIELD (UltraPack CA/ML)
	12 Months	Additional 12 Months	Additional 48 Months	Additional 48 Months	Additional 48 Months (unless otherwise noted)
Labor	✓	N/A	✓ (Prorated)*	✓ (Prorated)*	✓
Travel (up to 200 miles round trip)	✓	N/A	✓ (Prorated)*	✓ (Prorated)*	✓
Cylinder	✓	✓	✓	✓	✓
Cylinder Head	✓	✓	✓	✓	✓
Crankshaft	✓	✓	✓	✓	✓
Crankcase	✓	✓	✓	✓	✓
Piston	✓	✓	✓	✓	✓
Connecting Rod	✓	✓	✓	✓	✓
Motor (not including capacitors)	✓***	✓***	✓***	✓***	✓***
Receiver Tank	✓	✓	✓	✓	✓
Rings	✓	N/A	N/A	N/A	✓
Gaskets	✓	N/A	N/A	N/A	✓
LP & HP Valve	✓	N/A	N/A	N/A	✓(+12 months)**
Unloader	✓	N/A	N/A	N/A	✓(+12 months)**
Low Oil Guard	✓	N/A	N/A	N/A	✓(+12 months)**
Belts/Belt Guard	✓	N/A	N/A	N/A	✓(+12 months)**
Pressure Switch	✓	N/A	N/A	N/A	✓(+12 months)**
Check Valve	✓	N/A	N/A	N/A	✓(+12 months)**
Tank Drain	✓	N/A	N/A	N/A	✓(+12 months)**
Tubing/fittings	✓	N/A	N/A	N/A	✓(+12 months)**
Aftercooler	✓	N/A	N/A	N/A	✓(+12 months)**

Extended Warranty provides coverage against defects in material and craftsmanship.

\*Prorated Labor/Mileage: Year 1 = 100% (std mfg warranty). Year 2 = 90%. Year 3 = 80%. Year 4 = 70%. Year 5 = 60%.

\*\*These parts are covered for 12 additional months past the Standard Manufacturer's Warranty, for a total of two (2) years.

\*\*\*See Warranty Policy Manual for Motor Warranty Procedure.

Eligible Travel is covered up to 200 miles round trip from the servicing location or an agreed upon amount with the FS-Curtis Warranty Manager.

Eligible Labor is covered at normal and customary levels or as agreed upon with the FS-Curtis Warranty Manager.

## EXTENDED WARRANTY COVERAGE - ROTARY SCREW

The Extended Warranty program detailed below provides additional coverage beyond the Standard Manufacturer's Warranty, at no additional cost. Simply follow the Extended Warranty requirements and you are automatically eligible for Extended Warranty Coverage.

**To be eligible for Extended Warranty, all of the following requirements must be met:**

1. The Rotary Screw Start Up and Warranty Registration form must have been completed in its entirety ONLINE at [www.fscurtis.com](http://www.fscurtis.com) within **30 days** of the original start date. *Start up by an Authorized FS-Curtis Distributor is REQUIRED for all Rotary Screw Air Compressors above 25 HP, to ensure proper installation and operation.*
2. The Owner must maintain the compressor in accordance with instructions found in the Curtis-Toledo, Inc. Operator's Manual (documentation will be required).
3. The Owner must use only Genuine Curtis-Toledo, Inc parts and lubricants for the entire extended warranty period (proof of purchase will be required).

Extended Warranty - Rotary Screw Products	
RS / SE / SEG / AF / NX / GSV	Forty-eight (48) months from the expiration date of the Standard Manufacturers Warranty. NX and GSV air ends are covered for an additional 108 months.
ZW Series	N/A

	Standard Manufacturer's Warranty	RSB / RSD / SE / SEG / AF / GSV		NX**		
	12 Months	Additional 12 Months	Additional 48 Months	Additional 12 Months	Additional 48 Months	Additional 108 Months
Labor	✓		✓ (Prorated)*		✓ (Prorated)*	
Travel (up to 200 miles round trip)	✓		✓ (Prorated)*		✓ (Prorated)*	
Air End	✓		✓			✓
Air End Shaft Seal	✓	✓		✓		
Heat Exchanger	✓		✓		✓	
Separator Tank	✓		✓		✓	
Electric Drive Motor	✓***	✓***		✓***	✓***	
Electronic Controller	✓		✓		✓	
Variable Speed Drive	✓	✓		✓	✓	
Receiver Tank	✓		✓		✓	
Inlet Valve	✓					
Min Pressure Valve	✓					
Thermal Valve	✓					
Electrical Components	✓					
Belts	✓					
Coupling / Insert	✓					
Fan Motor / Fan	✓					
Integrated Dryer	✓					

Extended Warranty provides coverage against defects in material and craftsmanship.

\*Prorated Labor/Mileage: Year 1 = 100% (std mfg warranty). Year 2 = 90%. Year 3 = 80%. Year 4 = 70%. Year 5 = 60%.

\*\*Nx Extended Warranty **REQUIRES** annual purchase of a maintenance kit within 60 days prior to the start date anniversary.

\*\*\*See Warranty Policy Manual for Motor Warranty Procedure.

Eligible Travel is covered up to 200 miles round trip from the servicing location or an agreed upon amount with the FS-Curtis Warranty Manager.

Eligible Labor is covered at normal and customary levels or as agreed upon with the FS-Curtis Warranty Manager.

## STANDARD WARRANTY COVERAGE - ECO SERIES SCROLL

### To be eligible for Warranty, all of the following requirements must be met:

To be eligible for Warranty, all of the following requirements must be met:

1. The Scroll Start Up and Warranty Registration form must have been completed in its entirety ONLINE at FS-Curtis within 30 days of the original start up date. Start up by an Authorized FS-Curtis Distributor is REQUIRED for all Scroll Air Compressors, to ensure proper installation and operation.
2. The Owner must maintain the compressor in accordance with instructions found in the Curtis-Toledo, Inc. Operator's Manual (documentation will be required).
3. The Owner must use only Genuine Curtis-Toledo, Inc parts for the entire warranty period (proof of purchase will be required).

	Standard Manufacturer's Warranty	
	12 Months (Up to 8000 total run hours)	Additional 12 Months (Up to 8000 total run hours)
Labor	✓	✓ (Prorated)*
Travel (up to 200 miles round trip)	✓	✓ (Prorated)*
Air End	✓	✓
Air End Tip Seal	✓	
Heat Exchanger	✓	✓
Electric Drive Motor	✓	✓
Electronic Controller	✓	✓
Electrical Components	✓	
Belts	✓	
Check Valve	✓	
Tubing/fittings	✓	
Receiver Tank	✓	✓

Standard Warranty provides coverage against defects in material and craftsmanship.

\*Prorated Labor/Mileage: Year 1 = 100% (std mfg warranty). Year 2 = 90%.

Eligible Travel is covered up to 200 miles round trip from the servicing location or an agreed upon amount with the FS-Curtis Warranty Manager.

Eligible Labor is covered at normal and customary levels or as agreed upon with the FS-Curtis Warranty Manager.



**Air Treatment**

**STANDARD MANUFACTURER'S & EXTENDED WARRANTY COVERAGE**

The manufacturer warrants the product it manufactures, when properly installed, operated, applied, and maintained in accordance with procedures and recommendations outlined in manufacturer's instruction manuals, will be free from defects in material or workmanship for a period as specified below, provided such defect is discovered and brought to the manufacturer's attention within the aforesaid warranty period. The manufacturer will repair or replace any product or part determined to be defective by the manufacturer within the warranty period, provided such defect occurred in normal service and not as a result of misuse, abuse, neglect or accident. Normal maintenance items requiring routine replacement are not warranted. The warranty covers parts and labor for the warranty period unless otherwise specified. Repair or replacement shall be made at the factory or the installation site, at the sole discretion of the manufacturer. Any service performed on the product by anyone other than the manufacturer must first be authorized by the manufacturer. Unauthorized service and use of unauthorized or pirated parts voids the warranty and any resulting charges or subsequent claim will not be paid. The foregoing is the exclusive remedy of any buyer of the manufacturer's product. The maximum damages liability of the manufacturer is the original purchase price of the product or part. THE FOREGOING WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER WRITTEN, ORAL, OR STATUTORY, AND IS EXPRESSLY IN LIEU OF THE IMPLIED WARRANTY OF MERCHANTABILITY AND THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. THE MANUFACTURER SHALL NOT BE LIABLE FOR LOSS OR DAMAGE BY REASON OF STRICT LIABILITY IN TORT OR ITS NEGLIGENCE IN WHATEVER MANNER INCLUDING DESIGN, MANUFACTURE OR INSPECTION OF THE EQUIPMENT OR ITS FAILURE TO DISCOVER, REPORT, REPAIR, OR MODIFY LATENT DEFECTS INHERENT THEREIN. THE MANUFACTURER, HIS REPRESENTATIVE OR DISTRIBUTOR SHALL NOT BE LIABLE FOR LOSS OF USE OF THE PRODUCT OR OTHER INCIDENTAL OR CONSEQUENTIAL COSTS, EXPENSES, OR DAMAGES INCURRED BY THE BUYER, WHETHER ARISING FROM BREACH OF WARRANTY, NEGLIGENCE OR STRICT LIABILITY IN TORT. The manufacturer does not warrant any product, part, material, component, or accessory manufactured by others and sold or supplied in connection with the sale of manufacturer's products.

**Warranty Period**

Unless otherwise stated: one (1) year from the date of shipment to the buyer from the manufacturer or manufacturer's agent or eighteen (18) months from the date of shipment from the factory whichever occurs first.

See Warranty Periods Table for specific warranty period per model.

For detail warranty information, extended warranty and registration information the **GENERAL TERMS, WARRANTY POLICIES AND PROCEDURES HANDBOOK (ATWDH-1)** should be referenced.

Model	Warranty	Labor Coverage	Travel & Mileage	Freight	Extended Warranty Program	Warranty Authorization Form Required	
RNP Series Refrigerated Dryers 5/10 and 15 scfm	One (1) Year - Parts and Labor. Twelve (12) months from date of shipment from factory. A one time removal/re-installation labor allowance.	N/A	✓2	✓	N/A	N/A	
RNP Series Refrigerated Dryers 25 through 500 scfm <sup>1</sup>	Two (2) Years - Parts and Labor. Twenty-four (24) months from date of shipment from factory. Heat Exchanger (parts only) for three (3) years. Five (5) year total.	✓	✓	✓	✓	✓	
RNE Series Refrigerated Dryers 100 through 3000 scfm <sup>1</sup>		✓	✓	✓	✓	✓	
RDS Series Energy Savings Dryers 90 through 3000 scfm		✓	✓	✓	✓	✓	
RNH Series High Temperature Dryers <sup>1</sup>		✓	✓2	✓	N/A	✓	
RNV Series High-Capacity Dryers		✓	✓	✓	N/A	✓	
DHB Series Heated Blower Purge Dryers		✓	✓	✓	N/A	✓	
DHP Series Heated Purge Dryers		One (1) Year - Parts and Labor. Twelve (12) months from date of shipment from factory or factory agent (not to exceed 18 months from date of shipment from the factory, which ever occurs first).	✓	✓	✓	N/A	✓
DL Series Desiccant Dual Tower Dryers		✓	✓	✓	✓	✓	
DLW Series Desiccant Dual Tower Cabinet Dryers		✓	✓	✓	N/A	✓	
CF Series Filters		N/A	CF	✓	N/A	N/A	
CFE Series Built Mist Eliminator	Five (5) Year - Parts only. Sixty (60) months from date of shipment from factory (filter cartridge only).	N/A	CF	✓	N/A	N/A	
MD Series Membrane Dryers	One (1) Year - Parts and Labor. Twelve (12) months from date of shipment from factory. (Extended three (3) years with filter package and maintained yearly)	N/A	CF	✓	N/A	N/A	
Parts	Ninety (90) Days - Parts only (after installation or 1 year, whichever occurs first).	N/A	N/A	✓	N/A	N/A	

<sup>1</sup> At the discretion of the manufacturer, the smaller, low flow models will either be repaired in the field or exchanged with a replacement unit.

<sup>2</sup> One-time allowance

<sup>3</sup> See the GENERAL TERMS, WARRANTY POLICIES AND PROCEDURES HANDBOOK (ATWDH-1) for extended warranty information.

## FS-CURTIS WARRANTY CLAIM FORM

*The Warranty Claim submittal paper form located in this manual shall be manually completed for convenience only. Visit [www.fscurtis.com](http://www.fscurtis.com) to submit this form electronically. The online Warranty Claim form must be completed in its entirety within **30 days** of completing the warranty service. Failure to do so will void all warranty.*

**This form to be completed by an Authorized FS-Curtis Distributor**

Distributor Name:		Distributor Phone Number:	
Distributor Email:			
Distributor Technician:			
Company (End User Name):			
Street Address (End User):			Zip Code:
City:		State/Province Location:	
Compressor Part Number:		Compressor Serial Number:	
Date of Purchase:		Date of Start UP:	
Date of Warranty Failure:		Date of Warranty Completion:	
Describe the customer's typical hours of operation:	Days Per Week:	Hours Per Day:	

**The following checklist does not replace the instructions contained in the FS-Curtis Owner's manual. Always refer to the Owner's manual for proper procedures, methods, operating specifications, and safety precautions.**

**INSTALLATION REQUIRMENTS:**

- The compressor may not be operated outdoors.
- The installation location is level and is not subjected to abnormal vibrations.
- The unit should be located in a clean, well-lighted area that will not be exposed to ambient temperatures exceeding 104°F
- The machine is easily accessible and can be accessed from all sides. Allow at least three (3) feet clearance on all sides of the compressor to facilitate maintenance and allow for free circulation of air.
- There is sufficient ventilation and the intake of media other than cool, dry and dust-free cooling air is forbidden.
- There is a fusible disconnect power supply available with voltage deviations of less than 10%.
- The machine is not subjected to an explosive or corrosive atmosphere.
- Overall appearance and condition of location is in good condition.
- The operation of the compressor is within the rated pressures and speeds indicated on the compressor nameplate.
- Check that all safety devices are fully functional and correctly installed before starting work.
- Compressor appears to have been maintained properly with industry best practice guidelines/FS-Curtis Operation Manual.

**OPERATIONAL REQUIRMENTS (AII):**

Line Voltage (Static):                      L1-L2: \_\_\_\_\_ L2-L3: \_\_\_\_\_ L1-L3: \_\_\_\_\_

Line Voltage (At Max Pressure):        L1-L2: \_\_\_\_\_ L2-L3: \_\_\_\_\_ L1-L3: \_\_\_\_\_

Full Load Amps (At Max Pressure):    L1-L2: \_\_\_\_\_ L2-L3: \_\_\_\_\_ L1-L3: \_\_\_\_\_

Unload Amps (Rotary Only):            L1-L2: \_\_\_\_\_ L2-L3: \_\_\_\_\_ L1-L3: \_\_\_\_\_

Total Hours: \_\_\_\_\_      Loaded Hours: \_\_\_\_\_      Type of Lubricant: \_\_\_\_\_

Ambient Temperature: \_\_\_\_\_ °F

Pressure Settings:      Cut In: \_\_\_\_\_      Cut Out: \_\_\_\_\_      Modulation: \_\_\_\_\_      Duty Cycle: \_\_\_\_\_

System Air Receiver Size: \_\_\_\_\_ Gallons:      Air Treatment Equipment Installed:      Yes \_\_\_\_\_ No \_\_\_\_\_

**ROTARY ONLY:**

Control Voltage: \_\_\_\_\_      Separator DP: \_\_\_\_\_      Air/Oil Temperature(Full load): \_\_\_\_\_      Water Service Temperature: \_\_\_\_\_

Type of Failure (Rotary):	Controls__ Inlet Valve__ Electrical__ Air Leak__ Oil Leak__ Belts__ Coupling__ Airend__ Cooler__ Motor__ Thermal Valve__ Vibration__ VF Drive__ Controller__ Tank__ Accessory__			
Type of Failure (Recip):	Solenoid Valve__ Unloader Controls__ Suction Valve__ Discharge Valve__ Electrical__ Air Leak__ Oil Leak__ Belts__ Flywheel__ Pump__ Intercooler__ Vibration__ Tank__ Check Valve__ Pressure Switch__ Accessory__			
Type of Failure (Scroll):	Controls__ Electrical__ Air Leak__ Belts__ Airend__ Cooler__ Motor__ Temp Switch__ Vibration__ Controller__ Check Valve__ Hoses__ Tank__ Accessory__			
Drescription of Defect:				
Trip 1:	Travel Hours:	Labor Hours:	Mileage:	Freight Charges:
Trip 2:	Travel Hours:	Labor Hours:	Mileage:	Freight Charges:

**\*Any additional trips require pre-approval from the FS-Curtis warranty department.**

Components Used:	QTY	Description	Part Number	Cost

**\*Attach pictures of the failure/defect with this Warranty Claim Form for prompt disposition and quicker evaluations.**

Corrective Action Taken:	
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FS-Curtis Invoice Number or Distributor Service Order Number for repair components purchased:	
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<b>SERVICE HISTORY FORM</b>									
Indicate the total operating hours of the air compressor and date that each was completed (or submit Owner's maintenance logs showing this information)									
Installation Date:			Installed By:						
Start-up Date:			Started By:						
Air Filter Change		Oil Filter Change		Separator Element Change		Lubricant Change		Oil Sample	
Date	Total Hours	Date	Total Hours	Date	Total Hours	Date	Total Hours	Date	Total Hours
Motor Bearing Lubrication		Inlet Valve Rebuilt		Minimum Pressure Valve Rebuilt		Thermal Valve Rebuilt		Integral Dryer Filter Change	
Date	Total Hours	Date	Total Hours	Date	Total Hours	Date	Total Hours	Date	Total Hours
<b>Additional Services</b>									
Date	Total Hours	Description:							

Notes:

Notes:



Curtis-Toledo, Inc.

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